

Responsible Gaming Policy

Last Updated: Jan 6th, 2026

High Rollers of St Lucie Inc. (the “Company”) is committed to adhering to the **International Social Games Association’s (ISGA)** Best Practice Principles and all applicable consumer protection, advertising, competition, and privacy regulations.

Our mission is to promote **responsible social play** and ensure an enjoyable, safe, and secure experience for all our users.

Compliance and Responsibility

We offer engaging social casino games and promotions in compliance with state, provincial, and federal gambling laws. However, we are not a gambling service, nor do we engage in or condone illegal betting or gambling practices.

By using our services, you agree to abide by the laws of your jurisdiction. It is your responsibility to ensure compliance with local laws before participating in any online play. We recommend consulting legal advisors or local authorities if unsure about the regulations in your area.

Our services are for **entertainment purposes only**, and we do not guarantee their legality in your jurisdiction. Participation in illegal gambling activities is strictly prohibited, and we disclaim liability for any such actions.

I. Responsible Gaming Guidelines

We provide resources and tools to help you manage your gameplay responsibly:

a) Resources for Positive Play

Visit the **Smart Mobile Gamers website** (smartmobilegamers.org) for tools and advice, including:

- **Gameplay insights:** Tips on mechanics and responsible play.
- **Management tools:** Track spending, disable notifications, and use age ratings.
- **Expert advice:** Guidance on managing time and interactions.
- **Support resources:** A directory for further assistance.

b) Managing Purchases

- Monitor your account activity regularly.

- Set budgets and avoid spending beyond your financial limits.
- Refrain from using winnings to cover debts.
- Understand the rules of each game before playing.

c) Time Management

- Enjoy games as entertainment, not as an escape from real-life challenges.
- Avoid excessive play that interferes with daily responsibilities.
- Establish support systems, like friends or groups, to help you maintain balance.

d) Gameplay Management Tools

We offer features to promote responsible play:

- **Session reminders:** Alerts to track your playtime and take breaks.
- **Daily purchase limits:** Set limits on in-game purchases through your account settings or by contacting support.
- **Self-limitation:** Request temporary restrictions on access to games or purchases.

For assistance setting these limits, contact support@FortunaRush.com.

e) Safeguard Your Account

- Use strong, unique passwords and avoid sharing them.
- Report suspected unauthorized access to support@FortunaRush.com.

f) Account Closure and Self-Exclusion

If needed, you can:

- Request temporary suspension for a specific period.
- Choose indefinite suspension, which requires a written request for reactivation.
- Permanently delete your account (this action is irreversible).
- Activate self-exclusion for a set time via your account settings or by contacting support.

II. Self-Assessment

If you're concerned about your gaming habits, ask yourself:

- Do I think about gameplay even when I'm not playing?
- Have I sacrificed responsibilities, sleep, or relationships for gaming?
- Do I feel guilt or shame about the time I spend playing?

If you answer "yes" to several of these questions, consider seeking support.

III. Support Resources

Professional and peer support can help address problematic gaming behaviors. Consider reaching out to:

- **On-Line Gamers Anonymous (OLGA):** www.olganon.org.
- **Game Quitters:** gamequitters.com.
- **Recovery.org forums:** recovery.org.

The Canadian Centre for Addictions: canadiancentreforaddictions.org.

Please note these organizations are independent of FortunaRush.com and cannot assist with account-related issues.

IV. Protecting Minors

We take protecting minors seriously. To prevent unauthorized access:

- Secure your devices with strong passwords.
- Avoid saving login credentials or payment information.
- Supervise devices accessible to minors and restrict their access to FortunaRush.com.

Minors are strictly prohibited from using our platform.

If you have any questions or need assistance, please contact us at support@FortunaRush.com.